



SINCE 1889

READY MIX CONCRETE - AGGREGATES
PETROLEUM PRODUCTS - HEATING AND AIR CONDITIONING

15 SARJEANT DRIVE P.O. BOX 277 BARRIE L4M 4T2 TEL. -705-728-2460 FAX: 705-728-8643

Heating Service Plan

Conditions Governing Service Plan

1. Service to be provided hereunder does not include emergency service without charge, for burner failures resulting from the following: electric power failures, switches in "off" position, thermostat set below house temperature, water in the basement, failure to maintain proper water level, water in fuel tank, inadequate oil supply when customers refused automatic delivery, or whose delivery is being held due to failure to meet our credit limits.
2. Buyer agrees not to hold Seller responsible hereunder for any work on chimney, piping, dust, radiators, boiler, furnace, boiler or furnace accessories, thermostats, circulating pump bearing assemblies, cartridge type circulating pumps, fans, low water cut off controls, clogged oil lines and/or filters due to excessive sludge conditions in fuel tanks, equipment that has become obsolete, or for any portion of the heating system which is not covered by this agreement.
3. Buyers agrees not to hold Seller responsible for any failure of the burner or equipment, nor from damages resulting from delays or inability to perform service or supply parts caused by or resulting from any cause not reasonably within our control.
4. Seller reserves the right to cancel this agreement and to reimburse Buyer for price paid by Buyer to Seller after inspection of the burner or burners involved.
5. Seller and Buyer agree that there are no promises, terms, conditions or obligations not herein written which are part of this agreement.
6. Plan is not in force if payment is delinquent or if not a current heating oil customer on automatic delivery. Any balance over 30 days will be subject to a finance charge.
7. Annual tune-ups are scheduled from May through October. All dates requested for annual tune-ups must be received before November 1st. Annual tune-ups are scheduled as close to the requested date as possible
8. Regular hourly rates will apply if service call is received between 8:00AM - 4:00PM, Monday through Friday, excluding Saturdays, Sundays and holidays. Any service calls received during or after regular business hours, and requested to be scheduled after regular service hours, will be billed at overtime rates. All hourly rates include travel time to job within a minimum of one (1) hour labour charge. Any service calls requested between 5:00 PM - 7:00AM will incur an additional service charge.
9. Prices are quoted per heating unit. Any building with two (2) or more separate heating units must be enrolled in a Gold Service plan for each unit. Exception: In a residential home, consisting of three (3) dwelling units or less, an oil fired hot water heater and boiler/furnace combination, will be included in one (1) Service plan agreement.
10. Service plans are effective from September 1st through August 31st of the following year. Enrollment cards must be received before September 1st. Any enrolment card received after Sept. 1st will be considered a late arrival and will not be adjusted for coverage time lost.