

# Worry Free Heating Service Plan

**Bronze Service Plan** ..... **\$189.00 +gst** Or \$37.80 for 5 months +gst

**Includes the following:**

1. Service Burner—clean and adjust assembly
2. Clean fire side heating surfaces
3. Check the flue pipe and base chimney
4. Lubricate oil burner motor
5. Clean gauge glass
6. Run and check system for proper operation
7. Annual tune-up during regular working hours
8. Cleaning or replacing nozzle, pump strainer and fuel filter during annual tune-up (if necessary)
9. Cleaning and/or replacement of gauge glass during annual tune-up

**Silver Service Plan** ..... **\$278.00 (Annually)+gst**

**All of the above plus:**

1. The Parts Protection Plan
2. Priority service
3. 5% off HVAC Equipment (A/C, furnace, HRV, air cleaner, humidifier)

**Parts:** Covered by Plan

1. Air Circulating Fan
2. Air Circulating Fan Motor
3. Air Circulating Fan Belt and Pulley
4. Air Fan Control
5. Oil Filter
6. Smoke Pipe
7. Burner Fan Airgate
8. Burner Motor
9. Burner Nozzle
10. Cadmium Cell or Protectorelay
11. Draft Regulator
12. Fuel Pump and Coupling
13. Ignition Assembly
14. Ignition Transformer
15. Low Limit Control

Or \$55.60 for 5 months +gst  
A Savings of \$20.00



**Gold Service Plan** ..... **\$413.95 (Annually)+gst**

**All the above plus:**

1. 1 Office hours Diagnostic Checks
2. 1 After Hours Diagnostic Check
3. Priority Call Placement

Or \$82.79 for 5 months +gst  
A Savings of \$89.95

Please be advised that any service work preformed by The Sarjeant Company on any part not specifically covered under this service agreement will be billed as follows:

Regular hourly rate ..... \$95.00  
Overtime hourly rate ..... \$135.00

**Please see reverse side for terms and conditions of service plans**

**This is your contract—please retain it for your records**

**Please enroll me in:**

(Please check one)

- Bronze Service Plan**
- Silver Service Plan**
- Gold Service Plan**

**Payment Options:**

(Please check one)

- Bill my account immediately**
- Bill me 5 equal payments (price depending on plan)**

All dates requested for annual tune-ups are on a first come first serve basis unless on the Gold Service Plan which takes priority if available.

Tune-up date requested

- Anytime  
(Please call ahead for scheduling)

- Date Requested  
Month \_\_\_\_\_ Day \_\_\_\_\_

Account # \_\_\_\_\_

Names \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

**Enroll at [www.Sarjeants.com](http://www.Sarjeants.com) or by phone or by mail**



SINCE 1889

READY MIX CONCRETE - AGGREGATES  
PETROLEUM PRODUCTS - HEATING AND AIR CONDITIONING

15 SARJEANT DRIVE P.O. BOX 277 BARRIE L4M 4T2 TEL. -705-728-2460 FAX: 705-728-8643

**“A Family Business For Over 120 Years”**

**A Private Canadian Company** 

## Conditions Governing Service Plans

1. Service to be provided hereunder does not include emergency service without charge, for burner failures resulting from the following: electric power failures, switches in “off” position, thermostat set below house temperature, water in the basement, failure to maintain proper water level, water in fuel tank, inadequate oil supply when customers refused automatic delivery, or whose delivery is being held due to failure to meet our credit limits.
2. Buyer agrees not to hold Seller responsible hereunder for any work on chimney, piping, dust, radiators, boiler, furnace, boiler or furnace accessories, thermostats, circulating pump bearing assemblies, cartridge type circulating pumps, fans, low water cut off controls, clogged oil lines and/or filters due to excessive sludge conditions in fuel tanks, equipment that has become obsolete, or for any portion of the heating system which is not covered by this agreement.
3. Buyers agrees not to hold Seller responsible for any failure of the burner or equipment, nor from damages resulting from delays or inability to perform service or supply parts caused by or resulting from any cause not reasonably within our control.
4. Seller reserves the right to cancel this agreement and to reimburse Buyer for price paid by Buyer to Seller after inspection of the burner or burners involved.
5. Seller and Buyer agree that there are no promises, terms, conditions or obligations not herein written which are part of this agreement.
6. Plan is not in force if payment is delinquent or if not a current heating oil customer on automatic delivery. Any balance over 30 days will be subject to a finance charge.
7. Annual tune-ups are scheduled from May through October. All dates requested for annual tune-ups must be received before November 1st. Annual tune-ups are scheduled as close to the requested date as possible.
8. Regular hourly rates will apply if service call is received between 8:00AM - 4:00PM, Monday through Friday, excluding Saturdays, Sundays and holidays. Any service calls received during or after regular business hours, and requested to be scheduled after regular service hours, will be billed at overtime rates. All hourly rates include travel time to job within a minimum of one (1) hour labour charge. Any service calls requested between 5:00 PM - 7:00AM will incur an additional service charge.
9. Prices are quoted per heating unit. Any building with two (2) or more separate heating units must be enrolled in a Gold Service plan for each unit. Exception: In a residential home, consisting of three (3) dwelling units or less, an oil fired hot water heater and boiler/furnace combination, will be included in one (1) Service plan agreement.
10. Service plans are effective from September 1st through August 31st of the following year. Enrollment cards must be received before September 1st. Any enrolment card received after Sept. 1st will be considered a late arrival and will not be adjusted for coverage time lost.



**THE SARJEANT COMPANY LTD.**

15 Sarjeant Drive, P.O. Box 277  
Barrie ON, Canada L4M 4T2

**Enroll at [www.Sarjeants.com](http://www.Sarjeants.com) or by  
phone or by mail**

**Barrie Office**  
705-728-2460

**Midland Office**  
705-526-5090

**Orillia Office**  
705-326-3513